

STAFF DEVELOPMENT

In-service Training

Heritage Housing conducts In-service Training for Unit Supervisors and Residence Counselors three times yearly. In March, the second cycle of training for 2002 was completed. Residence Counselors. Senior managers conduct sessions ranging from thirty minutes to two hours, in their respective areas. The in-service training program enhances the ongoing training conducted within the housing units by Unit Supervisors. An important addition to this Heritage Housing's In-service Training Program is a "Work as Therapy" session. This new workshop is in keeping with the growing awareness in the psychiatric rehabilitation community that people with mental disorders who work stabilize more quickly, and remain so for longer periods of time. The workshops presented in March were:

Agency Mission/Change Agent Goal	Ana Pereira, ACSW
Mental Illness & Psychotropic Drugs	Michael Ford, MD
Client Assessment	Jorge Abreu, CSW
Borderline Personality Disorders	KwonYoung Kim, MSW
	Lucy Murray, MSW
MICA & Forensic Clients	Mark Comrie
Hands-on Rehabilitation Services	Serge Joachim
Part 595 & Documentation	Valerie Moore
Apartment Inspection, Certification & Minor Repairs	Ken Catoe, Richard Edwards
Cultural Diversity	Robert Espier
Work as Therapy	Robert Espier
Personnel Issues	James Woods
Payroll & Benefits	Rowland Orakwue
Office Procedures	Shelley Callender

CASAC Training

In February 2001, Heritage Housing enrolled twenty-six direct service employees in City College's CASAC Training course. The 10-course training was completed in December. We congratulate MacDonald Tudeme (Unit Supervisor, New Beginnings) and Oswaldo Villafane (Case Management Services) for completing all course work. Mssrs Tudeme and Villafane have qualified to take their written and oral examinations in September 2002.

We are very encouraged with the performance of our employees who have not yet completed the training, but who have completed seven of the ten courses: Selifat Adedoyin, Maria Baerga, Esther Collins, Modesto de la Paz, Horace Lewis, Zebrena McClellan, Anthony Reddick, Cheri Shaw. We anticipate their completion and certification as well

STAFF ACCOMPLISHMENTS



Irwisa Lee

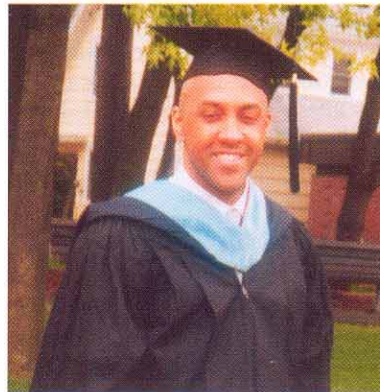
Heritage Housing is pleased to announced that Ms Irwisa Lee (Unit Supervisor, Supported Housing I) has earned the designation of Registered Psychiatric Rehabilitation Practitioner, awarded by the International Association of Psychosocial Rehabilitation Services.



Esther Collins

We congratulate Case Manager Esther Collins on the impressive accomplishments of her two sons, Dr Sean Joe (Professor of Sociology, University of Pennsylvania) and Richard Edmund Lewis Jr,

who will graduate this month with a Master of Science in Engineering Science, from Rensselaer Polytechnic Institute, NYS, and her youngest, Kawme Milroy Ferdinand. It goes without saying that their successes are Esther's success.



Donale Pannell

Duffman Pannell, Son of Pamela ad Husband to Elizabeth Pannel is a recent graduate of Iona College, Master's in Education. New Home Owner in Rockland County a father of two, Eryk P. 2 yrs and Taylor E. 2 months. Duffman currenlyt works as a teacher in Middle School on Yonkers, N.Y.

CULTURE & EDUCATION

by Robert Espier

Monthly Cultural Diversity Program

Heritage's Culture & Education Committee continues to present exciting educational programs for residents. The focus of the monthly programs is to illuminate and stress cultural characteristics and accomplishments shared by different groups that share this dynamic city – for example, religious beliefs, cuisine, music and dance. Two examples of such programs are: "Women in Mathematics" for Women's History Month; "The Music of McCoy Tyner and Michel Camilo" for Black and Dominican History Month.

GED Classes

Heritage offers GED Classes for residents in our programs, in collaboration with The City College of New York's Adult and Continuing Education Department (Dr Jane MacKillop, Acting Dean). Classes are conducted Tuesday and Thursday evenings, in Heritage's main office at 416 W 127. In this 'home' setting residents can proceed at their own pace, and as they gain proficiency, they may opt to move to GED classes conducted on campus.

We greatly appreciate the strong bond instructors Steven Dean (English) and Rafael Del Rosario (Mathematics) have established with their students, which has promoted retention in the class and increased their interest in learning. The GED curriculum includes trips to The City College computer lab and the local Public Library, where the students were registered and received library cards, many for the first time.